

PulseWatch monitors Windows server infrastructure — servers, IIS application pools, Windows services, RabbitMQ, and application health — with incident detection, alerting, and optional automated self-healing. The Enterprise plan is for organisations that need custom onboarding, security review, and a service-level agreement beyond the self-serve Starter and Professional plans.

ENTERPRISE PRICING

Custom — based on monitored server count, environments, and support tier

Contact for quote

WHAT'S INCLUDED

Deliverable	Detail
Custom onboarding	Guided setup for your infrastructure and alerting rules
Security review	Architecture and access-control review before go-live
SLA support	Defined response times, priority queue
Unlimited core monitoring	No per-server cap; scoped to your environment during onboarding
Self-healing workflows	Automated remediation for common incident types
Deployment option	Hosted (SaaS) or self-hosted, on your own infrastructure
Data Processing Agreement	Available on request

INCLUDED FROM STARTER & PROFESSIONAL

- Incident tracking, email alerts, and dashboards
- Maintenance windows and scheduled actions
- Role-based access control per workspace

LEGAL & OPERATOR DETAILS

PulseWatch's hosted service (app.pulsewatchai.com) is operated by **Paulo Jardim**, based in Ireland. Paddle.com Market Ltd acts as Merchant of Record for all paid purchases made through checkout. Full terms: pulsewatchai.com/terms · Privacy: pulsewatchai.com/privacy · Refunds: pulsewatchai.com/refunds.

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